

ORIGINAL

ILLINOIS
COMMERCE COMMISSION

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FORMAL COMPLAINT

ILLINOIS COMMERCE COMMISSION
100 East Capitol Avenue

Springfield, Illinois 62794-9281

For Commission Use Only:

Regarding a complaint

By E. JEROME MALRY

(Person making the complaint)

Case

02-0508

against PEOPLES GAS LIGHT AND COKE COMPANY

as to LACK OF SERVICES 7749-59 SO YATES/2406-2410 EAST 78TH STREET

REQUEST FOR AUDIT AND INVESTIGATION

(Reason for complaint)

in CHICAGO

Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 4346 NO CLARENDON AVENUE, GARDEN SUITE, CHICAGO, IL 60613-1576

The service address that I am complaining about is 7749-59 SO YATES/2406-2410 EAST 78TH STREET

My home telephone number is 773 271-8312

Between 8:30 am. and 5:00 p.m. weekdays I can be reached at 773 935-4425

PEOPLES GAS LIGHT AND COKE COMPANY (respondent) is a public utility and is subject to the provisions of
(Full name of utility company)

the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs which you think are involved with your complaint

220 ILCS 5/8-101 DUTIES OF PUBLIC UTILITIES

220 ILCS 5/8-302 READING OF METERS

220 ILCS 5/8-401 DUTY OF PUBLIC UTILITY

220 ILCS 5/8-102 AUDIT/INVESTIGATION

Have you contacted the Consumer Affairs Division of the Illinois Commerce Commission about this complaint? ☒ Yes ☐ No

Has your complaint filed with that office been dosed?

? ☐ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include any specific time period and dollar amounts involved with your complaint. Use an extra sheet of paper, if needed.

1. No billing received for subject property after 8 months of requests. EJM writes ICC 5/01/01. PEOPLES GAS responds 5/18/01
2. PEOPLES' GAS METHOD OF ESTIMATED GAS USAGE DOES NOT REFLECT PARTICULAR CIRCUMSTANCES OF THIS BUILDING; (a) BOILER BREAKDOWN AND REPLACEMENT 2/01 (b) VACANCY LOSS
3. SINCE THE 5/18/01 CONTACT PEOPLES GAS HAS REPEATEDLY IGNORED REQUESTS TO READ THE METER ESTIMATED COSTS ARE BASED ON A PERIOD WHERE THERE WAS EXCEPTIONALLY HIGH RATES.

Please clarify state what you want the Commission to do in this case.

COMPLAINANT REQUESTS THAT THE COMMISSION 1) HEAR TESTIMONY AND RECEIVE DOCUMENTS THAT CONFIRM A LACK OF SERVICE 2) REVIEW AND REEVALUATE THE BILLING FOR THE ESTIMATED PERIOD OF USAGE FROM TIME OF PURCHASE UNTIL THE FIRST ACTUAL READING 3) SEEKING DAMAGES AND/OR CREDITS FROM PEOPLES GAS

Date: 07/27/02

(Month, day, and year)

Complainant's signature

If you will be represented by an attorney, please give the attorney's name, address, and telephone number.

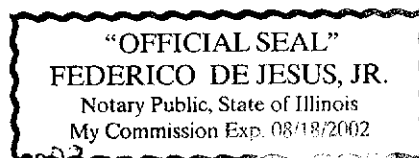
You need to file the original and three copies of this form, with the Commission and also provide the Commission one copy for each utility complained about (referred to as respondents)

VERIFICATION

A notary public must watch you fill out this part of the form..

I, E. JEROME MALRY first being duly sworn, say that I have read the above petition and know what it says. The content of this petition are true to the best of my knowledge


(Signature)



Subscribed and sworn/affirmed to before me this 27 day of July, 2002

Notary Public Illinois

NOTE:

Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions, please call the counselor in the Consumer Affairs Division that handled your informal complaint.